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FACSIMILE SHEET

DATE: February 10, 2004 CLIENT MATTER NO.: 9209-3

TO: Examiner Parton

USPTO

FAX NO.: 703-746-9242 TELEPHONE NO.: 703-306-0543

FROM: Robert W. Glatz TELEPHONE NO.: 919-854-1400

Number of Pages (including cover sheet): 7

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MESSAGE

In re: Kenneth Lee Harper Confirmation No. 4757
Serial No.: 09/641,045 Group Art Unit: 2153
Filed: August 17, 2000 Examiner: Kevin S. Parton

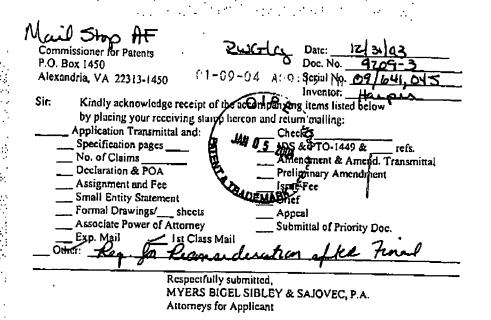
For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

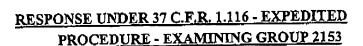
DETERMINING A POINT OF LOSS OF DATA ON A COMMUNICATION

NETWORK

Pursuant to our telephone conversation today, attached is a copy of the Request for Reconsideration mailed on December 31, 2003 and a copy of the stamped postcard returned to us by the PTO indicating receipt at the PTO on January 5, 2004.

The information contained in this facsimile message is legally privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this telecopy is strictly prohibited. If you have received this telecopy in error, please immediately notify us by telephone and return the original message to us at the address above via the United States Postal Service. THANK YOU.





Attorney Docket No. 9209-3

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Kenneth Lee Harper Serial No.: 09/641,045 Confirmation No. 4757
Group Art Unit: 2153
Examiner: Kevin S. Par

Filed: August 17, 2000

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For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR DETERMINING A POINT OF LOSS OF DATA ON A COMMUNICATION

NETWORK

December 31, 2003

Mail Stop AF Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

REQUEST FOR RECONSIDERATION AFTER FINAL

Sir:

Applicant provides the present response to address the issues raised in the Final Office Action mailed November 5, 2003 ("Final Action"). Applicant provides the present Amendment pursuant to the rules stated in revised 37 C.F.R. 1.121 that became effective on July 30, 2003.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.